

Wightlink Healthcare Discount Scheme



This form must be handed in at the Ticket Office in exchange for ferry tickets

Booking Reference if booked in advance

Patient Details

Discount only applies to patients travelling under an NHS funded hospital appointment

The scheme is not for patients travelling for a primary healthcare appointment with a GP, dentist, pharmacy or optician

Title	First Name	Surname
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Postcode	Telephone Number	Date of Birth
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I understand that this information may be shared with NHS Isle of Wight for audit purposes

Signed	Print
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Date	Tick One Box:	I am the Patient	Patient's Representative
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Appointment Details

The patient must produce an appointment card/letter at the Ticket Office to validate the discount

Date of Appointment	Time of Appointment
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Outward Journey

Date	Time
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Return Journey

Date	Time
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Vehicle Details

Discount applies to an Adult Patient + 1 or a Child Patient + both parents

Make & Model	Registration Number
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Number of Adults (Including Driver)	Number of Children (5-15 years)	Number of Infants (Under 5 years)
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Ticket Office Use:

Evidence of NHS hospital appointment card/letter/SMS seen (please tick box)

Wightlink Healthcare Discount Scheme

Wightlink offers a comprehensive scheme for Island Residents needing to travel to the mainland for an NHS funded hospital appointment.

When travelling from 21 June 2010 a 50% discount will apply to the following public tariffs:

- Saver
- Super Saver
- IW Resident fares
- Foot passengers

To book this rate in advance please quote "Wightlink Healthcare Discount" when making your booking by telephone on 0871 376 1000. You will be required to complete the necessary form and present your appointment card/letter/SMS referring to your appointment to collect your ticket on the day of travel and on request of a Wightlink ticket inspector.

Tickets can also be purchased at the time of travel on presentation of your appointment card/letter/SMS at the ticket office, subject to availability (the necessary form will also need to be completed on arrival).

Please note the following:

- This scheme is being implemented on an initial three months trial
- 50% discount applies to IOW Residents; Saver & Super Saver fares plus Fully Flexible period, day, single and half day return foot passenger fares
- Discount only applies to patient + 1 (with the exception of children where two parents will be permitted to travel) travelling under an NHS funded appointment
- This scheme is not for patients travelling for a primary healthcare appointment with a GP, dentist, pharmacy or optician
- The discount cannot be used in conjunction with any other offer or promotion and is not available to account customers. Discount excludes season tickets and multilink tickets
- All tickets will need to be collected at the port upon presentation of appointment card/letter/SMS - failure to present this will result in the full fare being payable at the ticket office and no refunds will be given in retrospect (see note below regarding short notice appointments)
- All bookings must be paid for at the time of booking and tickets will be collected on the day of travel
- Discount does not apply to freight, coach or group travel
- Discounts can only be applied at time of booking and cannot be applied retrospectively (see note below regarding short notice appointments)
- Bookings cannot be made online
- All bookings are strictly subject to availability
- Wightlink will share the validation information, on a sample basis with the local PCT in order to guard against fraudulent use
- Any tickets which Wightlink considers are being misused will be surcharged to Fully Flexible standard full price return rates and Wightlink reserves the right to withdraw the discount from that individual
- Wightlink standard terms & conditions of travel apply

If you do not have an appointment card/letter/SMS

In the case of a 'Short Notice NHS Funded appointment' where an appointment card/letter/SMS has not been issued, customers will be required to purchase their ticket at full fare, but a refund will be issued retrospectively providing a receipt and proof of appointment from the hospital is provided. This must be claimed within 30 days of travel.

Applications for refunds need to be sent to: Wightlink Marketing Department
Wightlink Ltd
Gunwharf Road
Portsmouth
PO1 2LA