

# Application for Season Ticket by Direct Debit



- 2019 Adult 1 Year Season Ticket by Direct Debit  
*Initial payment of £370.00 and 8 consecutive monthly instalments of £185.00*
- 2019 Child 1 Year Season Ticket by Direct Debit  
*Initial payment of £185.00 and 8 consecutive monthly instalments of £92.50*
- 2019 Student, Teacher or Apprentice 1 Year Season Ticket by Direct Debit  
*Initial payment of £190.00 and 8 consecutive monthly instalments of £97.50*

Name		Date of birth	
Address		Town/City	
Telephone Number		Postcode	
Wightlink Customer ID		Email address	
Signature		Date	

This form will only be valid if signed and direct debit mandate attached. First installment by cash or debit/credit card, subsequent payments will be payable by direct debit on or around 20th of each month.

## IMPORTANT TERMS AND CONDITIONS OF YOUR DIRECT DEBIT ANNUAL SEASON TICKET

It is a condition of your purchase that the remaining balance is paid by 8 monthly direct debit installments on or around the 20th of each month, starting the month following the date of purchase. Any Direct Debit instruction must not be cancelled without prior agreement with our Credit Manager until the ticket is fully paid. Failure to comply with these terms and conditions will result in Wightlink reserving the right to suspend further travel until Direct Debit collections recommence.

We will make a search with a credit reference agency, which will keep a record of that search and will share that information with other businesses. We may also make enquiries about the principals/directors with a credit reference agency. After necessary credit checks have been made, depending on these, an account will be set up for you and you will be informed accordingly. Please allow up to 28 days for the processing of your application.

If you no longer require your season ticket you may return this by recorded/special delivery post to the Credit Control, Wightlink Ltd., Gunwharf Road, Portsmouth, PO1 2LA with a written request for a refund/credit of the remaining duration of the season ticket. Credits/refunds are calculated at 75% of the full, unused, remaining months. Customers remain liable for the full annual cost of the season ticket until the ticket is received by Wightlink Ltd. So please remember to return this to us promptly if it is no longer being used. No refunds are given without the return of the season ticket. Lost or stolen season tickets may be replaced at Wightlink's discretion and an administration fee will be charged.

## Parental Consent Form

*to be completed when the Season Ticket is for use by a passenger below the age of 16.*

I, \_\_\_\_\_, confirm that \_\_\_\_\_ is below the age of 16 years old and I am hereby consenting on his/her behalf that Wightlink Ltd. can process personal data relating to the minor named above, for the purpose of the provision of ferry travel. I am aware that I may withdraw the consent at any time by using the "PARENTAL CONSENT WITHDRAWAL FORM which is available from Wightlink Ltd. on request."

Signed by parent/representative/legal guardian:

Signature:

Date:

For Ticket Office Use

<input type="checkbox"/> Direct Debit Mandate attached	Booking reference	Issuing office:
	Signature of booking clerk	PHB / GWF / RYD / YAR / LYM
	Date of issue	



Instruction to your bank  
or building society to pay  
by direct debit

Please fill in the whole of this form using a ball point pen and send it to:

Wightlink Limited Gunwharf Terminal Gunwharf Road Portsmouth PO1 2LA
---

Originators Identification Number

5	5	7	5	9	0
---	---	---	---	---	---

Name(s) of account holder(s)


Reference number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Bank/Building Society account number

--	--	--	--	--	--	--	--	--	--

Branch Sort code

--	--	--	--	--	--

Name and full postal address of your Bank or Building Society branch

To: The Manager	Bank/Building Society
Address	
Postcode	

**Instruction to pay your Bank or Building Society**

Please pay Wightlink Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Wightlink Limited and if so, details will be passed electronically to my Bank/Building Society.

Signature(s)
Date

Banks and Building Societies may not accept Direct Debit instructions for some types of accounts

The Direct Debit Guarantee should be detached and retained by the payer

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that take accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Wightlink Limited will notify you 7 (seven) working days in advance of your account being debited or otherwise agreed. If you request Wightlink to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made by Wightlink Limited or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when Wightlink Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.