

Please complete in Block capitals

	Title	First Name	Surname	Customer ID	IOW ID Shown
Main Pass Holder:					Bill C/Tax Licence Bank
2 nd Pass Holder:					Bill C/Tax Licence Bank

Address:

Town:

Telephone:

Email:

Postcode:

<input type="checkbox"/>	10 x Car/Van [Max 5.0m x 2.24m]	<input type="checkbox"/>	10 x Car [Max 6.0m x 2.24m]	<input type="checkbox"/>	10 x Motorcycle [Max 3.5m x 2.24m]
<input type="checkbox"/>	20 x Car/Van [Max 5.0m x 2.24m]	<input type="checkbox"/>	20 x Car [Max 6.0m x 2.24m]	<input type="checkbox"/>	20 x Motorcycle [Max 3.5m x 2.24m]
<input type="checkbox"/>	40 x Car/Van [Max 5.0m x 2.24m]	<input type="checkbox"/>	40 x Car [Max 6.0m x 2.24m]	<input type="checkbox"/>	40 x Motorcycle [Max 3.5m x 2.24m]
<input type="checkbox"/>	60 x Car/Van [Max 5.0m x 2.24m]	<input type="checkbox"/>	60 x Car [Max 6.0m x 2.24m]		

Please read carefully and confirm your agreement to the conditions of this product:

Multilink Passes are available for the vehicles indicated above only and include up to seven people travelling in the same car/van or two riders on a motorcycle. Commercial vehicles over 5m long are not permitted.

The number of spaces available allotted to Multilink Pass bookings is limited on each of our sailings. You can use your Pass without a booking when standby space is available in port. We strongly recommend you book in advance.

If you cancel a journey at least 1 hour before your booked sailing, we will credit the fare to your Multilink Pass. The value of journeys cancelled with less than 1 hour's notice will be lost.

Passes are valid for one year from date of purchase or from when last topped-up. Multilink Passes may be returned up to 30 days after expiry in order to apply for a refund of 75% of the value of unused journeys. Return with letter detailing sort code, bank account number and signature to: Contact centre, Wightlink Ltd, Gunwharf Road, Portsmouth, PO1 2LA. No refunds will be considered on Passes more than 30 days after their expiry.

When you apply for a Multilink Pass you must provide proof of residency and Photo ID for all registered users of your Pass. We accept driving licences, most recent utility bills, phone bills, council tax bills or bank statements only as proof of residency. We accept photo driving licences, Passports or HM forces ID cards only as photo ID.

If you add a second person to the Pass they must live at/own the same property as the main Pass holder. You may make one change to the registered Pass holder(s) every 12 months.

When using a Pass the registered user(s) travelling must carry photo ID and this may be requested. If photo ID cannot be produced at time of travel the full standard fare for the crossing will be charged and must be paid before sailing. No refunds will be offered retrospectively.

Wightlink reserves the right to cancel, without a refund, any Multilink Pass we reasonably believe has been misused.

You must report lost or stolen Multilink Passes to us as soon as possible (wightlink.co.uk/contactus). Wightlink will replace any Multilink Pass that has been lost or stolen, on presentation of photo ID at a Wightlink ticket office and will charge an administration fee. We will refund any travel which was made without your permission only if it occurred after you reported that your Pass was lost/stolen.

Only the main Pass holder the Multilink Pass is registered to will be able to top up, make, change or cancel bookings using their online account. To setup an online Multilink account fill in the form at wightlink.co.uk/contactus

Top ups must be purchased in the same denomination as originally purchased and paid in full at time of top up.

In addition to the conditions above all passengers, their luggage and their vehicles are subject to Wightlink's General Conditions for the Provision of Ferry services (wightlink.co.uk/terms) and Multilink product guide (wightlink.co.uk/multilink).

I have read and understood these conditions and agree to abide by them.

Signature:

Date:

To be completed by the Ticket Office	
I have seen photo ID and valid proof of Island Residence for all the registered named persons on this Multilink Pass.	
Booking number:	Clerk:
<i>Please take a copy of this form and send it to systems, the original must be given to the customer.</i>	